County Express Quick Reference Guide

General Overview

County Express provides convenient and affordable transportation service to the communities of Hollister, San Juan Bautista, and Gilroy.

Hours of Operation

Monday through Friday 5:00 a.m. to 8:30 p.m. Saturday and Sunday 7:30 a.m. to 6:15 p.m.

County Express operates:

<u>Tripper</u> fixed route service within the City of Hollister:

Monday through Friday 6:40 a.m. to 8:42 a.m. and 2:25 p.m. to 5:00 p.m.

Paratransit within the paratransit service area for those ADA certified when ever Tripper service is running

On-Demand On demand service for trips beginning and ending within the City of Hollister Weekdays 6:00 a.m. to 6:00 p.m.

<u>Dial-A-Ride</u> for rides beginning or ending outside the On-Demand service area and within DAR service area. Weekdays 6:00 a.m. to 6:00 p.m. Weekend 9:00 a.m. to 3:00 p.m.

Intercounty shuttle service from Hollister and San Juan Bautista to Gilroy's Caltrain/Greyhound Stations, and Gavilan College Weekdays 5:00a.m. to 8:30 p.m. Weekends 7:30 a.m. to 6:15 p.m.

No Services on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day

Fares

Service	Rider	One-way	10 Tokens	Monthly Pass
Tripper Service	Adult	\$1.00	n/a	n/a
	Youth & Disabled	\$0.50	n/a	\$20.00
On-Demand	Adult	\$1.00	\$10.00 (Red)	n/a
	Youth, Senior, Disabled	\$0.75	\$7.50 (Purple)	n/a
Dial-A-Ride	Adult	\$2.00	\$18.00 (Blue)	n/a
	Youth, Senior, Disabled	\$1.25	\$11.00 (Green)	n/a
Intercounty	Adult	\$2.00	\$18.00 (Blue)	\$60.00
	Youth, Senior, Disabled	\$1.25	\$11.00 (Green)	\$40.00

Tokens and Monthly Passes can be purchased at the following location:

County Express Administration 330 Tres Pinos Road, Suite C7 Hollister, CA Monday – Friday 8:00 a.m. – 5:00 p.m.

Phone: 831-637-7665

You may also purchase the tokens and monthly passes by using the mobile Token Transit app. The app is available on Google Play and the App Store or text TOKEN to 41411 to receive a link.



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Trip Planning

If you want to use County Express' Intercounty services to go popular destinations outside of San Benito County, use the quick reference guide below.

Destination	Intercounty Service Used	Steps	
Walmart / Gilroy Outlets	Gavilan College	 Take VTA Bus 86 to Gilroy Transit Station Take VTA Bus 84 to Gilroy Outlets / Walmart 	
	Gilroy Caltrain / Greyhound Station	1. Take VTA Bus 84 to Gilroy Outlets / Walmart	
San Jose	Gavilan College	 Take VTA Bus 86 to Gilroy Transit Station Take VTA Bus 68 to towards San Jose 	
	Gilroy Caltrain / Greyhound Station	1. Take VTA Bus 68, Bus 121, or Bus 168 to towards San Jose	
Watsonville	Gavilan College	 Take VTA Bus 86 to Gilroy Caltrain / Greyhound Station Take MST Bus 55 to Prunedale Take MST Bus 29 going towards Watsonville 	
	Gilroy Caltrain / Greyhound Station	 Take MST Bus 55 to Prunedale Take MST Bus 29 going towards Watsonville 	
Salinas	Gavilan College	 Take VTA Bus 86 to Gilroy Caltrain / Greyhound Station Take MST Bus 55 to Prunedale Take MST Bus 29 going towards Salinas 	
	Gilroy Caltrain / Greyhound Station	 Take MST Bus 55 to Prunedale Take MST Bus 29 going towards Salinas 	
Monterey	Gavilan College	 Take VTA Bus 86 to Gilroy Caltrain / Greyhound Station Take MST Bus 55 towards Prunedale / Monterey 	
	Gilroy Caltrain / Greyhound Station	1. Take MST Bus 55 towards Prunedale / Monterey	

If you need to transfer from County Express to another bus service, you will have to pay an additional fare. If you need schedules from MST or VTA, you will need to contact them directly.

Contact Information

County Express	(831) 636-4161	Dispatch / Operations
	(831) 637-7665	Administration Office
www.SanBenitoCo		yExpress.org
Valley Transportation Authority (VTA)	(408) 321-2300 (408) 321-2330	TTY
	(400) 321-2330	111
Monterey-Salinas Transit (MST)	(888) 678-2871	
Caltrain	(800) 660-4287	



